

Global Accountancy Services: Rapid Consolidation Continues, but What's Next for the Sector?

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The last few years have seen unprecedented levels of private equity (PE) activity in the global accounting services sector, driven by the visible success of the largest platforms and the clear organic and inorganic investment thesis. Lincoln International's Lewis Gray, John Hamilton, Martijn Koops, Ed Lethbridge and Camilla Lindau outline relevant sector deals, why the industry is attractive to PE and the challenges to be cognizant of when investing in accounting services providers.

Each of the last three years has seen a record global number of PE platform investments in accounting services firms: 32 in 2023, 27 in 2022 and 26 in 2021.

Historically the partnership-style ownership model of these firms has deterred them from taking third-party investment, but the requirement to raise capital to grow through investment in processes and technology has become critical to remain competitive.

In parallel, PE has also devised more creative investment structures that accommodate the partnership model of these firms and is more comfortable with the dynamics of investing in 'people-based' professional services operating models.

Just over a third of the PE platform investments were made in U.S. firms – where it is expected that by the end of 2024, one in three of the top 30 accounting firms in the country will be PE-backed – with a similar proportion of global investments being made in firms headquartered in the UK, Nordics and Benelux.

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The most notable recent transactions in the U.S. include <u>Bain Capital's investment in Sikich</u>, <u>New</u> <u>Mountain Capital's acquisition of a 60% stake</u> <u>in Grant Thornton</u> and <u>Hellman & Friedman's</u> <u>investment in Baker Tilly</u>, with another four major firms currently rumored to be in fundraising processes.

The UK market – where SME-focused platforms have attracted the most PE attention – has seen 19 platform investments by high-profile midmarket PE houses, with Azets (backed initially <u>by</u> <u>HG Capital</u> and more recently by <u>PAI Partners</u>), <u>Moore Kingston Smith (Waterland)</u> and <u>Xeinadin</u> (<u>Exponent</u>) the larger examples.

In Benelux, investors navigated the challenge of finding targets of scale by simultaneously combining multiple firms. <u>Capital A created</u> <u>Coöperatie Unia</u> from the merger of three firms, and Avedon combined <u>HLB Witlox Van den Boomen</u>, <u>Koenen & Co and PKF Wallast</u> to create a top 10 service provider in the Netherlands.

In the Nordics, pan-European fund <u>Vitruvian</u> <u>Partners invested in Accountor</u> and subsequently <u>Aspia</u> – with a notable recent transaction being the sale of <u>Accountor's services division to Aspia</u>. Meanwhile, <u>Norverstor (Rantalainen)</u>, IK Partners (<u>Qconcept</u>, and formerly <u>Aspia</u>) and <u>Altor (Ludvig</u> <u>& Co)</u> have all built conviction in the sector.

The global number of transactions in the accounting services sector over the same three-year period

increases to over 500 when including platform bolt-ons and strategic transactions, highlighting that consolidating a fragmented and often regional market is a fundamental lever for PE to generate returns from their investments.

M&A machine <u>Azets has made over 90 bolt-on</u> <u>acquisitions</u> during its period of PE ownership. It is common to see PE-backed firms making 10 or more acquisitions during a hold period to support geographic infill or the extension of capabilities into areas like tax advisory, payroll and credit management.

A resilient market with a cashgenerative business model and buyand-build opportunities – ticking all the boxes for PE

Part of PE's attraction to the SME accounting space is the market opportunity that exists as the Big Four and some of the larger accountancy groups retrench from the SME market to focus on larger corporate advisory relationships, while also seeing some turmoil in their own audit divisions as regulation toughens up on conflicts of interest.

IK Partners seized on this opportunity to <u>create</u> <u>Aspia</u> from the acquisition of PwC and KPMG's Swedish operations before <u>selling the group to</u> <u>Vitruvian</u>, and <u>Deloitte has also sold its Swedish</u> <u>accounting operations</u> to Vitruvian-backed Accountor.

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The market for these services will also continue to grow as outsourced solutions penetrate SME finance and operational functions. There is also the opportunity for providers to capitalize on technology, data and AI to augment service delivery and deliver further efficiencies in cost and more insightful client outcomes.

The firms with these genuinely technology-enabled capabilities, ideally with in-house proprietary IP that can be rolled out across newly acquired firms, command the most attractive platform valuations.

The sector is considered to have a more limited downside as it is resilient in challenging macroeconomic conditions and demand is regulatory-driven. Service providers exhibit strong recurring revenues and are viewed as trusted advisors to SMEs. They fast become businesscritical relationships, leading to low levels of customer churn and prohibitive costs of switching providers.

A fragmented market lends itself to a buy-andbuild strategy to acquire regional accountants to bolster geographic coverage and scale the client base. This strategy also creates opportunities to extract synergies and increase cross-selling of existing and newly acquired capabilities. There is also a multiple arbitrage opportunity where smaller firms with stakeholders seeking an exit without a credible succession plan can be acquired at attractive multiples.

Obstacles to clear when investing in the sector – people are paramount

Ultimately, accounting services organizations are people businesses and thus succession planning and retention of people are crucial.

Making an investment and disrupting the status quo of an existing partnership model without carefully considering the impact on the incentives of current senior or equity partners and future leaders of the business can lead to many issues.

This is not just an issue at the moment of the acquisition; evolving these incentive structures as the business continues to grow is also important. Having an adviser who can navigate these complex scenarios and structures from experience can significantly reduce the execution risk.

There is also a divergence of approaches to what the right level of integration is post-acquisition. Some consolidators will only acquire controlling or 100% stakes whereas others will take a lower integration risk approach and acquire minority stakes, leaving acquisitions with a high degree of autonomy while trying to maximize the commercial relationships between their owned firms. Branding is also an important topic, particularly in localized markets where SMEs typically work with firms in close geographical proximity.

There is still a huge amount of opportunity in the long tail of providers and a rich audience of bolt-

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on targets, but the sheer volume of acquisitive platform investments has made the market for bolt-ons competitive and the price of bolt-ons, particularly in the £3m+ (\$3.9m+) EBITDA range, has crept up slowly.

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has crept up slowly With the weight of investment into the sector in the last three years many of the platform investments are now reaching the stage where their investors will begin to consider their exit strategies.

Internationalization through organic means has its challenges, with different regulatory structures, standards and requirements making new market access risky. As a result, the larger 'consolidators of the consolidators' are looking beyond domestic markets to drive scale – Azets, the most international platform, and some Nordic players like Rantalainen and Accountor are already expanding beyond their borders.

While it is easy to assume the most likely exit is to a large domestic consolidator or another PE in a secondary or tertiary transaction, an adviser with the right global platform and international relationships can help to explore and unlock a rich but largely untested vein of appetite from international consolidators and strategics in adjacent professional services sectors.

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